



Plantronics Customer Service Portfolio **Wireless Solutions**

For more than 40 years, customer service centers worldwide have turned to our trusted solutions for clear, precise sound, all-day wearing comfort, and mission critical reliability. Learn more about our award-winning business solutions.

SPECIFICATIONS

	Savi 700 Series	CS500 Series ¹
		
Connects to	Desk phone + PC + smartphone	Desk phone
Recommended for	Customer Service Representatives and Supervisors using multiple audio sources, needing mobility, simplified training and call intervention by multiple headset subscription, and easy hot-desking through interchangeable docking modules	Customer Service Representatives and Supervisors using deskphones needing wireless mobility, with simplified training and call intervention by multiple headset subscription
Wearing styles/usage	Over-the-head (monaural or binaural); over-the-ear; lightweight convertible: over-the-ear, over-the-head and behind-the-head	Over-the-head (monaural or binaural); over-the-ear; lightweight convertible: over-the-ear, over-the-head and behind-the-head
Roaming range	Up to 350 feet ²	Up to 350 feet ²
Wireless frequency	DECT™ 6.0 (Security Certified), Bluetooth® v2.1	DECT™ 6.0 (Security Certified)
Audio performance	Narrowband or wideband (configurable)	Narrowband or wideband (configurable)
Hearing protection	SoundGuard DIGITAL, SoundGuard (W730)	SoundGuard DIGITAL (CS510, CS520); SoundGuard (CS530, CS540)
Microphone noise reduction	Noise-cancelling	Noise-cancelling
Call control	Call answer/end/flash, mute, volume +/-	Call answer/end, mute, volume +/-
Talk time ³	Up to 13 hours (W710, W720); Up to 6 hours (W730) Up to 7 hours (W740); Unlimited (W745) ⁴	Up to 13 hours (CS510, CS520); Up to 6 hours (CS530); Up to 7 hours (CS540)
Limited warranty	1 year	1 year
Model number	W710, W710-M ⁵ (monaural, over-the-head) W720, W720-M ⁵ (binaural) W730, W730-M ⁵ (over-the-ear) W740, W740-M ⁵ (convertible) W745, W745-M ⁵ (convertible + deluxe charging cradle kit) ⁴	CS510, CS510/HL10 ⁶ (monaural, over-the-head) CS520, CS520/HL10 ⁶ (binaural, over-the-head) CS530, CS530/HL10 ⁶ (over-the-ear) CS540, CS540/HL10 ⁶ (convertible)
MSRP (USD)	\$415.95 (W710, W710-M, W730, W730-M, W740, W740-M) \$437.95 (W720, W720-M) \$465.95 (W745, W745-M)	\$329.95, \$409.95 (CS510, CS510/HL10) \$349.95, \$429.95 (CS520, CS520/HL10) \$329.95, \$409.95 (CS530, CS530/HL10) \$319.95, \$399.95 (CS540, CS540/HL10)

1. For high-density wireless environments consider the CS500 XD Series, our 900 MHz version (North America only). Visit plantronics.com for more information.

2. Features adaptive power, see technology legend.

3. Performance dependent on battery and may vary by device.

4. Unlimited talk time with deluxe charging cradle kit, comes standard with Savi 745. Available as an accessory with Savi 740.

5. Certified for Skype for Business and Optimized for Microsoft® Lync®.

6. Includes HL10 Handset Lifter for remote desk phone call control.

Accessories

Accessories for Remote Desk Phone Call Control

Electronic Hook Switch (EHS) Cables

Ideal for phones with electronic hookswitch (EHS) capabilities.



MSRP \$79.95

HL10 Lifter

Ideal for phones without electronic hookswitch (EHS) capabilities.



MSRP \$79.95

MDA100 QD

Ideal for users who manage audio from softphones and desk phones using an EncorePro headset.



MSRP \$75

Audio Processors

Vista M22

Ideal for users who need to use their corded headset with their deskphone.

MSRP \$120



DA80

Ideal for users who need to use their corded headset with their PC.

MSRP \$99



DA90 **NEW**

Required for users to connect their EncorePro Digital Series headset to their PC.

MSRP \$104



Plantronics Customer Service Portfolio **Corded Solutions**



SPECIFICATIONS

	EncorePro 510/520	EncorePro 530	EncorePro 540	EncorePro 710/720	EncorePro 500/700 USB Series NEW	EncorePro 500/700 DIGITAL Series NEW
Connects to	PC or desk phone via audio processor or direct connect cable*	PC or desk phone via audio processor or direct connect cable*	PC or desk phone via audio processor or direct connect cable*	PC or desk phone via audio processor or direct connect cable*	PC via USB	PC via DA90 USB audio processor*
Recommended for	Users requiring all-day comfort, audio quality, and reliability	Users looking for the lightest and most discreet solution with quality audio	Enabling users to choose their own wearing style from a single product	Users requiring ultimate comfort, audio quality, and style	Users with extensive PC audio and requiring ultimate comfort, audio quality, and reliability	Users with extensive PC audio and requiring ultimate comfort, audio quality, and reliability
Wearing styles/usage	Over-the-head	Over-the-ear	Convertible: over-the-ear, over-the-head, or behind-the-head	Over-the-head	Monaural, stereo, over-the-ear, convertible	Monaural, stereo, over-the-ear, convertible
Audio performance	Wideband	Wideband	Wideband	Wideband	Immersive audio (HW525 USB, HW725 USB), wideband	Immersive audio (HW720D, HW520D), wideband
Hearing protection	SoundGuard	SoundGuard	SoundGuard	SoundGuard	SoundGuard DIGITAL	SoundGuard
Microphone noise reduction	Noise-cancelling (except voice tube models)	Noise-cancelling	Noise-cancelling	Noise-cancelling	Noise-cancelling	Noise-cancelling
Call control	N/A	N/A	N/A	N/A	Call answer/end, mute, volume +/-	N/A
Limited warranty	2 years	2 years	2 years	2 years	2 years	2 years
Model number	HW510 (monaural) ¹ HW520 (binaural) HW510V (monaural, voice tube) ¹ HW520V (binaural, voice tube) ¹	HW530	HW540	HW710 (monaural) ¹ HW720 (binaural)	HW515 USB ^{1,2} , HW715 USB (monaural) ^{1,2} HW525 USB ^{1,2} , HW725 USB (stereo) ² HW535 USB (over-the-ear) ^{1,2} HW545 USB (convertible) ^{1,2}	HW510D, HW710D (monaural) ¹ HW520D ¹ , HW720D (stereo) ¹ HW530D (over-the-ear) ¹ HW540D (convertible) ¹
MSRP (USD)	\$108.00 (HW510), \$128.00 (HW520) \$90.00 (HW510V), \$116.00 (HW520V)	\$112.00	\$122.00	\$144.00 (HW710) \$168.00 (HW720)	\$149 (HW515 USB), \$179 (HW525 USB) \$159 (HW535 USB), \$169 (HW545 USB) \$189 (HW715 USB), \$209 (HW725 USB)	\$111 (HW510D), \$131 (HW520D) \$115 (HW530D), \$125 (HW540D) \$147 (HW710D), \$171 (HW720D)

1. Image not shown.

2. Certified for Skype for Business and Optimized for Microsoft® Lync®.

*For more information on Audio Processors for desk phones and softphones, visit plantronics.com/contactcenter.

Technology Legend

Adaptive Power

Automatically downshifts to low power when the wireless headset is close to the base to save battery life and maximize density.

Narrowband

Frequency range of 300 Hz to 3.4 KHz found within PSTN and mobile voice networks.

Quick Disconnect

Lets user conveniently unplug their corded headset so they can walk away from their phone without removing their headset.

SoundGuard

Acoustic limiting for protection against sounds above 118 dBA.

Wideband

Frequency range to 6,800 Hz. Meets TIA-920 standard for genuine wideband response found within IP telephone voice sound.

SoundGuard DIGITAL

All the benefits of SoundGuard, plus anti-startle protection which detects and eliminates sudden increase in sound, and measures and controls sound to prevent average daily sound exposure from exceeding 80 dBA or 85 dBA Time Weighted Average (TWA).

GLOBAL CUSTOMER CARE (800) 544-4660 (US and Canada) (831) 458-7700 (outside US) **GLOBAL SALES SUPPORT** (800) 544-4660 (US and Canada) (831) 458-7700 (outside US)

For more product information, reviews, and partner-specific recommendations, visit plantronics.com.